

# InsightCloudSec Deployment Services

Rapid7's InsightCloudSec deployment services brings together key Rapid7 capabilities & security expertise to accelerate customers' time to value with Rapid7 products and lays the foundation for ongoing security health outcomes.

This document will outline the scope of Rapid7's Implementation Success Package and how we plan to reach our stated mission.

Any responsibilities or actions not explicitly defined in this Service Brief are not part of the deployment services.

## Scope of Service

The Rapid7 InsightCloudSec deployment service includes:

### Customer Expectations

The success of the Customer's onboarding experience depends on the Customer's active engagement and partnership. The Customer is responsible for providing the following to ensure successful implementation:

- Primary point of contact
- Project participants' contact information

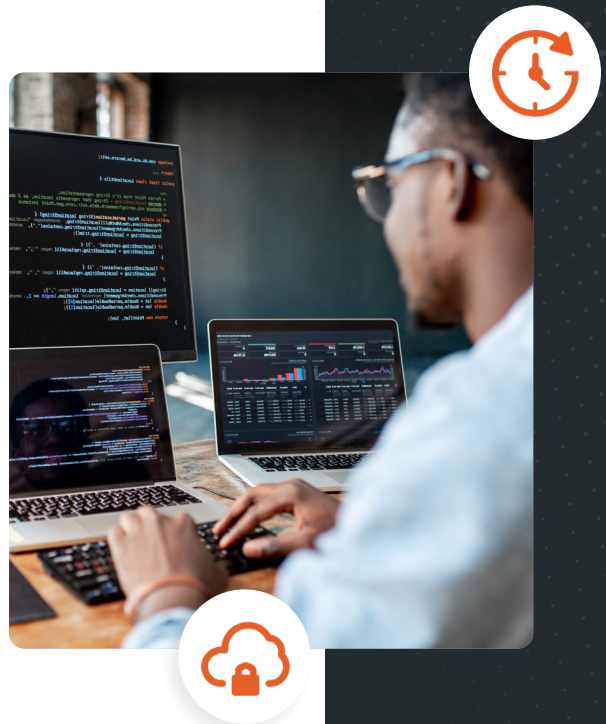
### Technical Deployment

The technical deployment is designed to assist your team in leveraging InsightCloudSec with the goal of ensuring the health of the installation, providing team enablement, and, if indicated, providing recommendations for expansion.

### Insight Platform Foundation

InsightCloudSec deployment includes an overview of the Insight Platform and configuration in line with Rapid7 best practices. Platform configuration includes:

- Review and implementation of recommended Multi-factor and Single Sign-on (SSO) configurations (as applicable)
- Review of Insight Platform best practices for administration and auditing



InsightCloudSec deployment includes establishing strategies and best practice baselines. Certain activities will not be possible during deployment if the prerequisites are not completed prior to the deployment engagement. In such an event, these topics will be covered on a theoretical basis with self-service documentation provided for implementation.

Deployment Services will provide recommendations but will not directly apply configuration changes to customer environments nor guarantee customer environmental changes are applied.

## InsightCloudSec Deployment Overview

InsightCloudSec deployment services consist of establishing the initial configuration of InsightCloudSec in your public cloud environment. Deployment has the dual goals of establishing a baseline configuration and enabling your team to ensure ICS maintains oversight as your environment evolves.

Specific Activities during Deployment:

- Deploy\* ICS and establish appropriate cloud connections
- Configure user access and roles
- Review and implement harvesting strategies
- Configure initial compliance pack
- Introduction and configuration of notification and reporting bots
- Introduction and configuration of Vulnerability Assessment
- Using compliance scorecards
- An overview of exemptions
- An overview of integrations and auto-remediation bots
- An overview on advanced feature (EDH, LPA, IAC)

## InsightCloudSec Customer Expectations

All activities are dependent on the customer completing all prerequisite steps prior to the deployment engagement. Configuration items missing prerequisites will be covered on a theoretical basis and self-service resources for implementation will be provided. Additional time will not be scheduled to account for missing prerequisites during initially scheduled meetings.



Deployment services will provide advice but is unable to directly configure or guarantee the following are completed during the engagement:

- More than one custom compliance pack
- Implementation of integrations
- Configuration of more than three bots of any one type
- Full testing of configuration under operational conditions

\*Note: Deployment is limited to the installation of Rapid7 products and does not include prerequisites such as provisioning physical or virtual resources/servers.



## About Rapid7

Rapid7 is creating a more secure digital future for all by helping organizations strengthen their security programs in the face of accelerating digital transformation. Our portfolio of best-in-class solutions empowers security professionals to manage risk and eliminate threats across the entire threat landscape from apps to the cloud to traditional infrastructure to the dark web. We foster open source communities and cutting-edge research—using these insights to optimize our products and arm the global security community with the latest in attacker methodology. Trusted by more than 11,000 customers worldwide, our industry-leading solutions and services help businesses stay ahead of attackers, ahead of the competition, and future-ready for what’s next.

## RAPID7

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