InsightOne Deployment Package

Securing the enterprise in today's world requires an arsenal of technology, a multitude of well-tuned processes and a team of experts to keep up against the ever-evolving, expanding and accelerating threat landscape.   An expertly deployed suite of integrated security technology is arguably one of the most hard-working elements of an enterprise security program as it enables the organization to respond and react to threats at scale and speed. The most important factor to quickly realize this benefit is deploying and configuring the system to get the most out of it.

Rapid7's InsightOne Deployment services are tailored to quickly and expertly operationalize your Rapid7 InsightOne implementation. By focusing on your requirements then focusing on product integrations, configurations, process automations, and reporting workflows we work directly with your team to deploy and enable the InsightOne products. Your organization benefits from a fast deployment while your security operation team is afforded time to learn the tools. Rapid7's InsightOne Deployment services help you make the best use of valuable budget dollars and position you to quickly maximize the success of your InsightOne subscription.

Standard Deployment Package

Days
InsightOne Deployment days scale in alignment with the purchased InsightOne asset volume

- 500-10,000 Assets = Up to 5 days
- 10,001 - 50,000 Assets = Up to 10 days
- 50,001 - 125,000 Assets = Up to 15 days
- 125,001-250,000 Assets = Up to 20 days

Deployment Goals
Set up InsightOne products with the Insight Platform using Rapid7 leading practices

InsightVM
- Insight agent and authenticated scanning configuration/deployment
- Insight platform remediation projects, reports, dashboards, and automation walk through
- Configure platform login experience

InsightIDR
- Insight agent deployment
- Configuration of Rapid7 recommended event sources

InsightAppSec

- Internal Scan Engine Deployment
- Review of InsightAppSec product features
- InsightConnect
- Deployment and configuration of the InsightConnect Orchestrator
- Review of InsightConnect product features

Deliverables

- Implementation Guide
- Overview of Insight Platform setup and configuration
- Recommended leading practices and next steps

Methodology

Rapid7's InsightOne deployment package uses the following areas of focus to guide you through leading practices for setup and configuration of the following products

InsightVM · InsightIDR

InsightAppSec · InsightConnect

Architecture

- Identify and review the Insight Platform layout optimized for your environment and how the Insight products will be used
- Review infrastructure placement, resource requirements, and connectivity

Configuration

- Insight Agent configuration and deployment guidance

  Note: Customer will be responsible for installing the Insight Agent software within their environment

- Product and platform feature configuration, setup, and enablement:

InsightVM
Scan engine pairing
Site, asset group, and tags setup
Platform login configuration and enablement

InsightIDR
Collector pairing
Configure foundational event sources
LDAP
Active Directory
DHCP

InsightAppSec
Scan engine pairing
Application configuration

InsightConnect
Orchestrator pairing
Review pre-built workflows and the Rapid7 extension library

- Review and configuration of product reporting and dashboard features

  Walk through the built-in dashboard and platform reporting available for actionable and operational alignment to internal goals/objectives

- Configure Remediation Projects and Goals

Customer Requirements

The following includes the responsibilities of Client to be performed prior to the engagement:

- Designate a Project Manager to work with Rapid7.
- Ensure all key network, security, or other Client personnel are accessible for interview or meetings as necessary for services.
- Provide Rapid7 with a list of relevant documentation (i.e., policies, procedures, diagrams, flow charts, etc.) necessary for Services, prior to the commencement of Services.
- Provide necessary access to the systems and applications in scope.
- Complete Pre-Engagement checklist (will be provided during Intro call) by start of deployment .
- Provide Rapid7 consultant with remote access, through Zoom or equivalent, to InsightVM Console (command line and UI) for remote engagements.
- Dedicate resource(s) available to work with Rapid7 consultant during working hours of deployment.
- Ensure change control approvals in place to allow for related configuration changes during deployment engagement.

Terms and Conditions

Services are performed between standard business hours, 8:30 AM to 5:00 PM local time, Monday through Friday, excluding nationally observed holidays, and in contiguous business days once commenced unless otherwise agreed upon in advance. Rapid7 will provide final deliverables no later than 10 business days from completion of work.

Service hours apply strictly to the scope and deliverables described herein and may not be repurposed.

Rapid7 requires written confirmation ten (10) business days prior to scheduled Services for cancellation or postponement of Services. If fewer than the ten (10) business days' notice is given, only the portion of the Services falling after the ten (10) day notice period may be available for rescheduling. Client understands that Rapid7 must allocate resources in advance and that if Client cancels the Services within 10 business days of the Services' scheduled start date Rapid7 would suffer damages and costs. Accordingly, in the event Client cancels the start date of the Services in each case within 10 business days of the Services' scheduled start date, Client shall remain responsible for, as an early termination fee and not as a penalty, the portion of the Services that were canceled without the required ten (10) day notice.

Pricing is for all tasks defined by this Service, will be itemized in a Rapid7 quotation, based on the established terms and conditions between the client and Rapid7. Service fees are non-refundable and good for a period of twelve (12) months from the effective date of the aforementioned quotation.