Managed Detection and Response (MDR)

Around-the-clock expert monitoring to defend against threats and stop attackers in their tracks

Standing up an effective detection and response program isn’t as simple as buying and implementing the latest security products. It requires a dedicated SOC, staffed with highly skilled and specialized security experts, and 24/7 vigilance using the best technology to ensure stealthy attackers have nowhere to hide. Creating such a program can be expensive, difficult to maintain, and provides limited assurance that you’ve advanced your overall security.

Rapid7 MDR is built from the ground up to help security teams of all sizes and security experiences strengthen their security posture, find attackers, and stay ahead of emerging threats. Our MDR service uses a combination of security expertise and technology to detect dynamic threats quickly across your entire ecosystem, providing the hands-on, 24/7/365 monitoring, proactive threat hunting*, effective response support, and tailored security guidance needed to stop nefarious activity and help you accelerate your security maturity.

Service benefits:

- Dedicated security advisor
- 24/7 SOC monitoring
- Real-time incident validation
- Threat intelligence infrastructure
- Proactive threat hunting*
- Full access to cloud SIEM
- Behavior-based detections
- Remote incident response support
- Simplify compliance
- Event source and data ingestion

*Not available for MDR Essentials customers
Accelerate your security maturity

Our mission is to accelerate your security program—no matter your current maturity level—with the tools, resources, and human capital necessary to protect your business. From Security Advisors to our SOC, consider us an extension of your team.

- Tailored service based on a deep knowledge of your environment and security goals
- Security Advisors with strong technical expertise to help guide your security maturation
- Board, Executive, and CISO security advisorship

Experience more than a “SOC-as-a-Service”

Unlike traditional MSSPs or SOC-as-a-service offerings that simply manage technology, Rapid7’s MDR manages the burden of threat detection, validation, and how to respond; you’re only responsible for the last mile of remediation.

- MDR monitoring starts detecting threats within the first 60 days of onboarding
- Three layers of analysts for complete 24/7 coverage
- Alert validation leads to near zero false-positive rate
- True threats reported, no customer validation required

Find attackers, both known and unknown

Rapid7 MDR leverages five proven detection methodologies to find known and unknown attackers: threat intelligence, proactive threat hunting*, deception technologies, User Behavior Analytics, and Attacker Behavior Analytics derived from monitoring millions of endpoints.

- Machine learning allows real-time event correlations at scale
- On-premises and cloud environment visibility
- Threat intelligence automatically applied to your data

Stop attackers in their tracks

Contain threats fast with recommended actions, remediation guidance, and mitigation suggestions. This collaborative relationship helps your team develop internal processes to control threats and accelerate remediation workflows.

- Prioritized security guidance and incident analysis
- Actionable recommendations to contain, remediate, and mitigate threats
- Remote Incident Response assistance in the event of a breach

“MDR services are filling the need of organizations of all sizes that lack internal security resources and expertise, and want to expand their investments beyond preventative security technologies to address their detection, response and 24/7 monitoring gaps.”

-Gartner Market Guide for Managed Detection and Response Services, June 2018