Modern networks are no longer comprised simply of servers and desktops; remote workers, cloud and virtualization, and mobile devices mean your risk exposure is changing every minute. You need a vulnerability management solution as dynamic as your company; one that is quickly deployed and provides rapid time-to-value.

Rapid7’s Product Consulting team is comprised of field experts with years of security experience, helping you extract the maximum value of our vulnerability management solutions. Our deployment services are tailored to operationalize your vulnerability management program, augmenting your deployment with product configurations, process automation, and reporting workflows. Working directly with your team and your current tools, we help you align InsightVM with industry best practices.* Our deployment services make the best use of valuable budget dollars and position you to maximize the success of your vulnerability management program.

**QUICK START DEPLOYMENT PACKAGE**

Days

- 2

Overview

- InsightVM and Analytics Platform Overview

Primary Goals

- Set up InsightVM using Rapid7’s suggested best practices (up to 5K live endpoints)
- Configure authenticated scanning
- Establish a workflow for backup/restore of the InsightVM Console

*All deployment packages can be delivered as an onsite service with the exception of Quick Start.*
The Methodology

- Phase I — Architecture
  » Mapping out the placement, resource requirements and connectivity for the InsightVM Console and Scan Engines
- Phase II — Configuration
  » Scan Engine pairing
  » Best practice setups of sites, asset groups, tags, and users
  » Scan template tuning based on environment and scan preferences
- Phase III — Scanning
  » Overview of the best methodology to adopt when performing authenticated/credentialed scans
  » Ensuring devices are being authenticated appropriately
- Phase IV — Maintenance
  » Automation of backup and maintenance tasks
  » Setting up a process for disaster recovery

Requirements

Rapid7 Requirements

The following includes responsibilities of Rapid7:
- Provide consultant(s) with adequate training and certifications to conduct the Services.
- Provide the appropriate hardware and software to perform the Services.
- Work with the Client appointed project manager to schedule the work.
- Complete all deliverables and documents.

Customer Requirements

The following includes the responsibilities of Client to be performed prior to the engagement:
- Designate a Project Manager to work with Rapid7. Where onsite services are necessary, the Project Manager will arrange for access to the business site during normal business hours.
- Ensure all key network, security, or other Client personnel are accessible for interview or meetings as necessary for services.
- Provide Rapid7 with a list of relevant documentation (i.e., policies, procedures, diagrams, flow charts, etc.) necessary for Services, prior to the commencement of Services.
- Deployment
  » Pre-Engagement checklist (will be provided during Intro call) is complete by start of deployment
  » Client to provide Rapid7 consultant with remote access, through GoTo Meeting or equivalent, to InsightVM Console (command line and UI) for remote engagements
  » Client has a dedicated resource(s) available to work with Rapid7 consultant during working hours of deployment
  » Client will have change control approvals in place to allow for both discovery and vulnerability (authenticated/unauthenticated) scans during deployment engagement

Terms and Conditions

Services are performed between standard business hours, 8:30 AM to 5:00 PM local time, Monday through Friday, excluding nationally observed holidays, and in contiguous business days once commenced unless otherwise agreed upon in advance. Rapid7 will provide final deliverables no later than 10 business days from completion of work.

Rapid7 requires written confirmation ten (10) business days prior to scheduled Services for cancellation or postponement of Services. If fewer than the ten (10) business days’ notice is given, only the portion of the Services falling after the ten (10) day notice period may be available for rescheduling. Client understands that Rapid7 must allocate resources in advance and that if Client cancels the Services within 10 business days of the Services’ scheduled start date Rapid7 would suffer damages and costs. Accordingly, in the event Client cancels the start date of the Services in each case within 10 business days of the Services’ scheduled start date, Client shall remain responsible for, as an early termination fee and not as a penalty, the portion of the Services that were canceled without the required ten (10) day notice.

Pricing is for all tasks defined by this Service, will be itemized in a Rapid7 quotation, based on the established terms and conditions between the client and Rapid7. Service fees are non-refundable and good for a period of twelve (12) months from the effective date of the aforementioned quotation.