

Vulnerability Management Health Check

Set yourself up for success with your InsightVM or Nexpose solution

Days

- PSIVMDEPHC: Up to two (2) days of deployment services
- PSIVMDEPHC+: Up to five (5) days of deployment services

Primary Goals

- Ensure that your Rapid7 InsightVM deployment is configured and optimized for your unique environment
- Help you get the most out of key features
- Identify additional and potentially unused features that align with your organizational goals
- Collaborate with your team to maximize the performance of your vulnerability management program

Key Consulting Topics

Planning and Setup

- Review product implementation and architecture
- Introduce scanning best practices
- Discuss site setup
 - Review current site structure and how it suits your organizations vulnerability management program
 - Assess scheduling of scans
 - Assess scan distribution and site-to-scan engine assignment
- Evaluate scan template setup
 - Compare scanning approaches for different system types
 - Discuss options for tuning scan templates based on scan best practices, scan engine resources, and your environment
- Assess authentication success during vulnerability scans
- Explore Insight Agent usage and deployment
 - Considerations:
 - Remote workforce
 - Segmentation of highly controlled networks

- On-premises vs. cloud
- Mass Deployment Method
- Create any best practice suggested asset groups and asset tags
- Discuss categorization of assets using asset groups, and how it can be tailored to your environment

Usage and Maintenance

- Review product settings, and ensure health of security console and scan engines
- Ensure that data retention settings are tuned to meet the requirements of the organization
- Discuss how to leverage built-in reporting
 - Walk through the built-in reporting options best suited for your vulnerability management program
 - Highlight different reporting methodologies for various audiences, such as technical stakeholders vs. executive teams
 - Suggest popular report templates and use cases
- Discuss usage of dashboards
 - Present customization options for different security roles and team goals
 - Outline best practices and recommendations
- Facilitate adoption of Remediation Projects, and Goals and SLAs
 - Remediation Projects:
 - Identify opportunities to increase remediation visibility and make process improvements
 - Ensure that scan engines are paired to the Insight Platform
 - Walk through how remediation projects are created, validated, and closed
 - Demonstrate remediation projects as a BAU process, triggered by dashboard findings
 - Discuss technology integrations with IT ticketing systems
 - Goals and SLAs
 - Provide examples of common goals tracked by other Rapid7 customers
 - Leverage Dashboards for visibility of the Goals & SLAs
 - Leverage Goals & SLAs to create remediation projects
- Create an action plan for Rapid7's recommended changes
 - Note: Changes made will be limited to what can be accomplished within the given time frame.

Terms and Conditions

Services are performed between standard business hours, 9:00 AM to 5:00 PM local time, Monday through Friday, excluding nationally observed holidays, and in contiguous business days once commenced unless otherwise agreed upon in advance. Rapid7 will provide final deliverables no later than ten (10) business days from completion of work. Rapid7 requires written confirmation ten (10) business days prior to scheduled Services for cancellation or postponement of Services. If fewer than the ten (10) business days' notice is given, only the portion of the Services falling after the ten (10) day notice period may be available for rescheduling. Client understands that Rapid7 must allocate resources in advance and that if Client cancels the Services within 10 business days of the Services' scheduled start date, Rapid7 would suffer damages and costs. Accordingly, in the event Client cancels the start date of the Services in each case within ten (10) business days of the Services' scheduled start date, Client shall remain responsible for, as an early termination fee and not as a penalty, the portion of the Services that were canceled without the required ten (10) day notice. Pricing is for all tasks defined by this Service, will be itemized in a Rapid7 quotation, based on the established terms and conditions between client and Rapid7. Service fees are non-refundable and good for a period of twelve (12) months from the effective date of the aforementioned quotation.